

2008 New York Customer Travel Survey

Survey Conducted by
NuStats & PTV DataSource for:

 Metropolitan Transportation Authority

Travel Reporting Log

The purpose of travel reporting logs is to gather information from all the adults in your household about THEIR travel YESTERDAY. Each adult should complete a separate log for the same date.

**SURVEY IS
FASTER
BY PHONE!**

Complete the survey and you will be entered
in the weekly drawing to **WIN \$500!**

To complete by phone, call us toll-free at
800-591-8862 or 888-223-6234

Person completing this log:

(to contact you if we have questions or you are a prize winner)

Name: _____

Phone: () _____

Address: _____

City: _____

State & Zip: _____

Yesterday's date*: _____ / _____ / _____

**Each adult in your household should fill out a log for the same date.*



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The 2008 New York Customer Travel Survey measures how people living in New York City travel to do activities, like work, school, family, and other activities. The survey will help planners at the MTA to understand people's travel patterns better so they can make good decisions about future transportation improvements. *All your answers are confidential.*



Complete the survey and you will be entered in the weekly drawing to **WIN \$500!**
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1. Thinking about the last 7 days, how many one-way trips did you take by subway, bus, or express bus?

_____ # of one-way trips (A round trip counts as two one-way trips)

2. Did you travel outside your home yesterday? (Including any shopping, errands, visiting, etc.)

- 1 Yes → Skip to question 4
- 2 No

3. What is the MAIN reason you didn't travel outside your home yesterday? (Mark only one)

- 1 Mobility disability
- 2 I was sick
- 3 Someone else in family was sick
- 4 Advanced age – no place to go
- 5 Homemaker that takes care of very young kids
- 6 I had no reason to travel
- 7 Weather
- 97 Other reason: specify _____

4. Do you use any of the following types of employer-provided transportation benefits for travel to or from work?

	Yes	No
a. Reimbursement for tolls	<input type="radio"/> 1	<input type="radio"/> 2
b. Reimbursement for parking	<input type="radio"/> 1	<input type="radio"/> 2
c. Reimbursement for public transit	<input type="radio"/> 1	<input type="radio"/> 2
d. Use of a company vehicle to travel to or from work	<input type="radio"/> 1	<input type="radio"/> 2
e. Business expense account	<input type="radio"/> 1	<input type="radio"/> 2
f. Pre-tax contributions to transportation account	<input type="radio"/> 1	<input type="radio"/> 2
g. Free parking	<input type="radio"/> 1	<input type="radio"/> 2
h. Discounted parking	<input type="radio"/> 1	<input type="radio"/> 2
i. Not employed	<input type="radio"/> 1	

If you **DID NOT** travel yesterday, please return the log to us.
If you **DID** travel yesterday, please continue with question 5.

5. Did you use the subway or bus any time yesterday?

- 1 Yes
- 2 No → Go to page 3

6. Did you use a MetroCard to board the subway or bus yesterday?

- 1 Yes
- 2 No

7. Did you use cash to board the bus yesterday?

- 1 Yes
- 2 No

8. If you used a MetroCard, what type did you use?

- 1 Unlimited Ride MetroCard → Answer question 8a
- 2 Regular Pay-per-Ride MetroCard → Answer question 8b
- 3 Single Ride Ticket
- 4 Easy Pay Express
- 5 Reduced Fare Easy Pay (senior/disabled)
- 6 Other type of MetroCard: (include cards for students & other systems e.g. MNR or PATH, etc.)
specify _____
- 8 Don't know

8a. If you used an Unlimited Ride MetroCard, what type was it?

- 1 1-Day (Fun Pass)
- 2 7-Day Unlimited Ride
- 3 7-day Express Bus Plus Unlimited Ride
- 4 14-Day Unlimited Ride
- 5 30-Day Unlimited Ride
- 6 Annual Premium TransitCheck
- 7 Other type of Unlimited MetroCard:
specify _____
- 8 Don't know

8b. If you used a Regular Pay-per-Ride MetroCard, what type was it?

- 1 Less than \$7
- 2 More than \$7 (with Bonus)
- 8 Don't know

9. If you paid your fare with a MetroCard yesterday, what is the serial number on the card? (It is the 10-digit # directly under the word "expires.")

_____ EXPIRES 1621571622 02/28/09
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Note: Having the MetroCard number will help the MTA develop a more cost efficient way of collecting trip information in the future.

Instructions for recording your travel and an example are on pages 3-4
Begin recording your travel on pages 5-6

Continue recording additional locations below.

	LOCATION NAME?	ADDRESS INFORMATION?
12	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State
13	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State
14	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State
15	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State
16	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State
17	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i> _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough _____ OR _____ City & State

Remember to include your return back home, if it was the last location of the day!

HOW DID YOU GET THERE? Use LIST 1 CODES	ARRIVAL TIME?	WHY DID YOU GO THERE? Use LIST 2 CODES	DEPARTURE TIME?	OTHER NOTES? (OPTIONAL)
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
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If you have more than 17 locations, please record them on a separate piece of paper. Thank you!

LIST 1 CODES: How did you get there?

Auto / Private passenger vehicle

- 1 Auto driver
- 2 Auto passenger
- 3 Taxi, limo, car service
- 4 Van service

Subway

- 5 New York City Subway
- 6 Staten Island Railway
- 7 PATH Train
- 8 AIRTRAIN

Bus

- 9 NYCT Transit Bus or MTA Bus
- 10 Long Island Bus
- 11 Westchester Bee Line
- 12 NJ Transit Bus
- 13 Private bus
- 14 Paratransit service (Access-a-ride)

Commuter Rail

- 15 Metro-North Railroad
- 16 Long Island Rail Road
- 17 NJ Transit Rail

Other

- 18 Ferry
- 19 Walk
- 20 Bike
- 21 Work at home
- 97 Other: (write code 97 & how you got there)

LIST 2 CODES: Why did you go there?

- 1 Went to my usual workplace
- 2 Went to other work-related place
- 3 Went to my school
- 4 Dropped off or picked up someone
- 5 Shopped
- 6 Errands or personal business
- 7 Medical or other professional services
- 8 Got meal or snack
- 9 Movies, gym, sports, other entertainment
- 10 Visited friends or family
- 11 Went home
- 96 Transferred / Changed method of travel
(got on/off bus or train, parked car, walked to transit stop, etc.)
- 97 Other: (write code 97 and specify activity)

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